

Seaward Sea School

Terms and Conditions

Payment

Full payment is required on the terms agreed on booking the course.

Cancellation

The Seaward Sea School may have to cancel any course or activity due to weather, mechanical breakdown or other unforeseen circumstances. Where this is necessary a full refund (or proportional refund to the amount of days uncompleted) will be made or an alternative course or activity date offered. The refund is limited to course fees and no additional liability for compensation or expenses will be accepted by the School. Reserved places that are cancelled by a student more than two weeks prior to the starting date may result in the deposit being forfeit. Cancellations by students within two weeks of the starting date may result in the full fee being forfeit. We recommend that you take out travel insurance prior to your booking and ensure that, in the event that you or Seaward Sea School need to cancel your booking, the insurance will cover your travel, accommodation and other expenses associated with attending the course.

Damage and Injury

Outdoor pursuits carry a risk of personal injury. Every effort is taken to ensure minimisation of this risk. Seaward Sea School, its servants, agents or instructors, do not accept any responsibility for any loss damage or injury suffered by any persons and/or their property arising out of or during the course of their activities whilst training, instructing or otherwise unless such loss or damage was caused by or resulted from negligence.

Own Boat Tuition

The owner must ensure that the yacht is equipped to a seamanlike standard and is maintained in proper and seamanlike condition for the intended sailing area and ensure that the vessel is fully insured for the duration of the instruction. The responsibility for the safety of the vessel throughout the course remains with the owner, the owner is, at all times, the master of the vessel. The instructor will advise the owner on all safety matters. If, in the instructor's opinion, weather conditions, safety, or any other consideration renders it imprudent to continue, then the instructor's decision is final.

Complaints

Should you, at any time, be unsatisfied with the service that we have provided please, in the first instance, speak with your instructor. If your problem is not rectified please call or email the Principal of the school Angus Belcher (07979 806629 or 01983 280333, angus@seawardboat.com). We are confident that your complaint will be swiftly dealt with to your satisfaction. Should you feel you have not received a satisfactory solution you should contact RYA Training on 02380 604100.

Personal Data

By making an enquiry with us, or buying any goods or service from us, you agree to us holding your information on electronic and/or paper file and to us contacting you with future offers, news and product information. You may at any time inform us by email or in writing that you no longer want to hear from us. Seaward Sea School will never share your details with anyone else, except the RYA for all centrally held records (unless required to do so by law).

School Principal – Angus Belcher

email: angus@seawardboat.com

Address:

Seaward Sea School, 1 Prospect Road, Cowes, Isle of Wight, PO31 7AD, 01983 280333